<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chief Executive Officer's Letter</td>
<td>02</td>
</tr>
<tr>
<td>Board of Directors</td>
<td>03</td>
</tr>
<tr>
<td>Local Policy Council</td>
<td>04</td>
</tr>
<tr>
<td>Introduction</td>
<td>05</td>
</tr>
<tr>
<td>Our Programs</td>
<td>06</td>
</tr>
<tr>
<td>Strategic Goals</td>
<td>07-08</td>
</tr>
<tr>
<td>Budget Expenditures</td>
<td>09</td>
</tr>
<tr>
<td>Service Programs</td>
<td>10-16</td>
</tr>
<tr>
<td>Events/Community Partners</td>
<td>17-19</td>
</tr>
<tr>
<td>Community Services</td>
<td>20-23</td>
</tr>
<tr>
<td>2023 Budget</td>
<td>24</td>
</tr>
<tr>
<td>Our Birth to Five Children</td>
<td>25-26</td>
</tr>
<tr>
<td>NCCAA Employees</td>
<td>27-28</td>
</tr>
<tr>
<td>Service Centers and Birth-to-Five Head Start Centers</td>
<td>29</td>
</tr>
</tbody>
</table>
The Nueces County Community Action Agency (NCCAA) continued to focus on the needs of our community by providing comprehensive assistance to those most in need.

In 2021-2022, NCCAA continued to provide services including the

- Birth-to-Five Head Start (B5HS) Program which served children from 0 to 5 years of age and ten expectant women;
- Case management services provided financial assistance for educational attainment;
- Affordable housing for nineteen income eligible tenants;
- Weatherization Assistance Program (WAP) provided home energy efficiency measures to eliminate potential high energy burdens;
- Low Income Home Energy Assistance Program (LIHEAP) provided utility assistance and heating and cooling measures.

NCCAA’s Board of Directors, B5HS Policy Council Members and staff assisted the clients and families by providing quality services in Nueces County.

NCCAA’s mission is to work with partners to apply comprehensive strategies to eliminate the causes of poverty in Nueces County and we will diligently work toward that end. NCCAA remains committed to making our community a better place to live.

Respectfully,
Alma A. Barrera, CEO
BOARD OF DIRECTORS
2021–2022

REP. OF PUBLIC SECTOR
Vic Medina, (State Rep. Todd Hunter) Chairperson
Angie Ramos, (State Rep. Abel Herrero) Secretary
Aidee Hernandez, (Joe A. Gonzalez, Co. Comm. Pct. 2) Treasurer
Rose Soto, (John Marez, Co. Comm. Pct. 3) Parlimentarian

REP. OF THE LOW INCOME SECTOR
Aminta Garcia, Rep. for Banquete Neighborhood Council
Jean Gaskins, Rep. for Austin/Zavala Neighborhood Council
Maria Pacheco, Rep. for United Council of Robstown
Ashley Payne, Birth to Five Head Start Policy Council

REP. OF PRIVATE SECTOR
Betty Jean Longoria, Westside Business Association
Dr. Nicholas L. Adame, LULAC Council #1
Lucinda J. Garcia, Attorney, Vice Chairperson
Maria E. Garcia, TAMU Health Science Center
Our Local Leaders
Birth-to-Five Head Start Policy Council

Austin HS
Michelle Costilla
Centro de Niños EHS/HS
Sarah Martinez
Cliff Maus EHS/HS
Janelle Garcia
Gulfway HS
Ashley Payne
Kids of the Neighborhood EHS
Jennifer Perez
La Armada HS
Natalie Ramos
Little Hornet EHS/HS
Sherly O’Briant
Los Pequeños EHS/HS
Randy Duran

Navarro EHS/HS
Belinda Caudillo-Duran
Navigation Pointe EHS
Jacklyn Ramirez
Northwest Campus EHS/HS
Joe Hayen
Riversquare EHS/HS
Claudia Infante
Salazar EHS/HS RISD
Hilaria Hobbs
Soledad EHS/HS
Arianna Perez
Spirit of Hope EHS/HS
Irene Aguilar
Stepping Stone EHS/HS
Ysena Medellin
Nueces County Community Action Agency creates opportunities for success; by providing services that match the scope of our strategic goals; affordable housing, quality school readiness and child development, adult education and job skills, health and well-being, and established community resources. The agency strives to make the maximum impact by providing comprehensive services to the children and families of Nueces County.

Children and their caregivers receive the support and resources they need to succeed. Our programs support participants through some of the most tumultuous, uncertain times of their lives. Programs eliminate the causes and conditions of poverty with the provision of targeted assistance through, education and individualized support. To ensure those we serve have the knowledge and resources needed to reach long-term economic stability, our programs encourage participants to invest in their own futures while receiving supportive guidance from our expert team.

Community Action is about empowerment: empowering our participants, empowering each other, and empowering our community to be the best it can be. We believe that by working together with our community, we can – and will make strides to – eliminate the causes of poverty.

National Promise of Community Action

Community Action changes people’s lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.
Our Programs

Community Services:

A division of Nueces County Community Action Agency (NCCAA) which provides a variety of programs intended to empower people and build thriving communities by providing services that directly impact households transitioning out of poverty.

These services include:

Case Management, Tuition Assistance, Affordable Housing, Utility Assistance, Weatherization, Home Preservation and Modification, Information and Referral Resources and Notary Services

*Currently, we are providing rental and water utility assistance through CARES funding for eligible customers impacted by COVID-19.

Birth-to-Five Head Start Program:

A comprehensive program based on providing quality services and the healthy development of children and families from low income families who qualify and reside in Nueces County. The key values are: Integrity and Respect, Diversity, and Teamwork. The services provided include the Early Head Start Program for Expectant Women, children ages 6 weeks to 3 years and the Head Start Program for children ages 3-5 years. The program is comprehensive in nature and works with the child, family and community to provide a continuum of care and resources before, during and after their experience within the program. The services include Disabilities, Education, Family Engagement, Health and Safety, Health, Mental Health, and Nutrition. Services are offered through Home Visitation and Center Base settings.
**Affordable Childcare**
Objective: Convert Head Start enrollments slots to Early Head Start enrollment slots in the Birth-to-Five Head Start program.

- **Year 1:** 144 Head Start enrollment slots to 72 Early Head Start enrollment slots in the Birth to Five Head Start Program.
- **Projection for Year 2:** Apply for reduction to increase enrollment slots in Early Head Start and reduce Head Start enrollment slots in Head Start. If reduction is approved, EHS will remain at 424, HS will be 300, and EWP will continue at 10.

**Affordable Housing**
Objective: Provide homes with weatherization services to preserve affordable housing.

- **Year 1:** 64 homes received weatherization services to preserve affordable housing.
- **Projection for year 2:** 45 received weatherization services to preserve affordable housing

**Health & Well-Being**
Objective: Hold community events, including health events to provide training on mental health and behavioral well-being for families.

- **Year 1:** 26 community/health events will provide mental health and behavioral well-being for families.
- **Projection for year 2:** 33 community/health events will provide mental health and behavioral well-being for families. This includes community gardens, IMIL, Parent Conferences, and National Conferences.

**Goal:**
- Affordable Housing: 44HH
- Affordable Childcare: 72 EHS New slots
- Health & Well-Being: 23
Strategic Planning

**Adult Education**
Objective: Assist individuals obtain job/trade skills that will result in earning a living wage

- **Year 1:** 25 of customers and staff combined in higher education programs.
- **Projection for year 2:** 52 of customers and staff combined in higher education programs.

- **Goal:** 42 individuals

**Increase Community Partnerships**
Objective: Increase the number of Memorandums of Understanding or working relationships with other community partners.

- **Year 1:** 7 MOU's/Working Relationships were established.
- **Projection for year 2:** 4 MOU'S/Working Relationships will be establishment.

- **Goal:** 4/yr
<table>
<thead>
<tr>
<th>Program</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Head Start</td>
<td>$12,871,693</td>
</tr>
<tr>
<td>Comprehensive Energy Assistance Program (CEAP)</td>
<td>$4,312,108</td>
</tr>
<tr>
<td>Child Care Food Program (USDA)</td>
<td>$742,681</td>
</tr>
<tr>
<td>Community Services Block Grant (CSBG)</td>
<td>$419,524</td>
</tr>
<tr>
<td>LIHEAP Weatherization Assistance</td>
<td>$446,995</td>
</tr>
<tr>
<td>LIHWAP Assistance</td>
<td>$8,361</td>
</tr>
<tr>
<td>DOE Weatherization Assistance</td>
<td>$100,198</td>
</tr>
<tr>
<td>NeighborWorks ® America</td>
<td>$209,620</td>
</tr>
</tbody>
</table>
BIRTH-TO-FIVE HEAD START PROGRAM
NUTRITION SERVICES

Total Reimbursement 2021-2022
$697,121.95

Meals served

Breakfast | Lunch | Snacks
---|---|---
100,676 | 101,135 | 89,729

Weight
Healthy 751
Over 51
Obese 85
Under 29
Improved 99

Total Health Screenings........779
Ongoing, accessible healthcare
..................................................1160
Up-to-date on all immunizations
..................................................1154
Accessible dental care ........1136
Birth-to-Five Head Start Education

Infant CLASS 2021-2022
Responsive Caregiving

Fall
Spring

EBS
ESL

5.35
6.81

3.68
2.39

Toddler CLASS Fall 2021-2022

EBS
ESL

5.68
3.68

5.86
4.38

Toddler CLASS Spring 2021-2022

EBS
ESL

5.85
2.39

5.59
3.5

Pre-K CLASS Fall 2021-2022

ES
CO
IS

5.38
4.87

5.35
4.87

Pre-K CLASS Spring 2021-2022

ES
CO
IS

2.39
3.5

4.38
3.5

NCCAA Annual Report 2021/2022
Birth-to-Five Head Start

Education

Widely Held Expectations
Fall 2021-2022

Widely Held Expectations
Winter 2021-2022

Widely Held Expectations
Spring 2021-2022

Key:
- SE: Social Emotional
- PHY: Physical
- Lang: Language
- Cog: Cognitive
- LIT: Literacy
- Math: Mathematics
Birth-to-Five Head Start
E.R.S.E.A
Eligibility, Recruitment, Selection, Enrollment, Attendance

Eligibility
Funded Enrollment
EHS: 352
EWP: 10
HS: 563

Recruitment Events
Flyer Days: 3
Community Events: 13
Bay Jammin Movies: 8
Channel 3, 6, 10 News
Radio announcements
Banners at each site
NCCAA Facebook Page

Selection
Cumulative Enrollment
EHS 566 / HS 630

Enrollment
Over Income EHS 33 / HS 71
Disability EHS 98 / HS 80
Foster Care EHS 19 / HS 15
SSI EHS 26 / HS 38
TANF EHS 5 / HS 2
HOMELESS EHS 11 / HS 6
Eligibility Income Confirmed
EHS 469 HS 498

Attendance
August 2021- June 2022
EHS 85.45%
HS 85.36%
TOTAL: 85.36%
Expectant Women's Program

Total: 29
Medical Services
- Prenatal Care: 29
- Postpartum Care: 23
- Oral Health: 14
- Mental Health Intervention: 1
- Education on Fetal Development: 28
- Nutrition Education: 28
- Infant Care/Sleep: 28
- Access Substance Abuse Treatment: 13

Received EHS services after baby was born: 20

Program Trimester and Risk
- Enrolled First Trimester: 1
- Enrolled Second Trimester: 10
- Enrolled Third Trimester: 11
- High Risk Pregnancy: 6
Family Community Partnership

- Families Served: 1050
- Experienced Homeless: 17
- Experienced homelessness and acquired housing: 11
- Active Duty: 5
- Veterans: 18

Family Partnerships:
- Parent Education: 15
- Housing Assistance: 9
- Employment Opportunities: 26
- Parenting Education: 2
- Health Education: 4
- Financial Education: 9

Father Engagement
- Family Assessment: 178
- Family Goal Setting: 174
- HS Program Governance: 58
- Involvement in HS child’s development activities: 218
- Partnering Education Workshops: 107

Families received the following Program Services
- Parenting Curriculum....58
- Education on Preventative Medical/Oral Health......135
- Enrollment into and Education or Job training program.....68
- Assets Building.....11
- Mental Health Services......15
- Emergency/Crisis Intervention......87
- Education on Nutrition......368
- Education on Postpartum care....128
- Education on health/consequences of tobacco products used....675

In-Kind
- Total $1,841,430.74
- Volunteers -1,878
- Hours-16,801
### Mental Health and Disability Services

<table>
<thead>
<tr>
<th>Service Type</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Early Childhood Intervention</td>
<td>41 Referrals</td>
</tr>
<tr>
<td>Mental Health Consultant</td>
<td>3 Referrals</td>
</tr>
<tr>
<td>Local Education Agencies</td>
<td>41 Referrals</td>
</tr>
<tr>
<td>Children with disabilities served</td>
<td>EHS 98 / HS 80</td>
</tr>
</tbody>
</table>

### Training/Technical Assistance

<table>
<thead>
<tr>
<th>Program</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>CDA=Child Development Associate</td>
<td></td>
</tr>
<tr>
<td>EHS Staff obtained the following:</td>
<td></td>
</tr>
<tr>
<td>CDA: 16</td>
<td></td>
</tr>
<tr>
<td>Education: 0</td>
<td></td>
</tr>
<tr>
<td>HS Staff obtained the following:</td>
<td></td>
</tr>
<tr>
<td>CDA: 6</td>
<td></td>
</tr>
<tr>
<td>Teachers (CDS) obtained CDA: 14</td>
<td></td>
</tr>
<tr>
<td>Asst. Teachers: 4</td>
<td></td>
</tr>
<tr>
<td>Teachers w/Non-Qualifying degrees obtained CDA: 2</td>
<td></td>
</tr>
<tr>
<td>(Infant/Toddler) Obtained CDA: 4</td>
<td></td>
</tr>
<tr>
<td>Staff Graduated Education Assistance: 1</td>
<td></td>
</tr>
</tbody>
</table>

16|NCCAA Annual Report 2021-2022
Health and Safety Events

Staff Meetings w/Staff & Family - 37
Community Health Fairs - 3
Community Partner Texas A&M University - Corpus Christi: Oral Health Program/Fluoride Gel Application - 300 children
COVID-19 Vaccine Events - 3
Community Partner Meetings - 7
Community Partner $4000 Donation for Community Gardens from Rotary Club of Southside Corpus Christi
Health Related Presentations for the Community - 7
We’d like to thank our Health Community Partners

Amistad Health
LIONS Club
Rotary Club
It's Your Life Foundation
Texas A&M University-CC Health Science
Texas A&M University-CC Dental Science
Texas A&M-CC Environmental Science
Texas A&M Agri-Life
Del Mar College-MA Program
Del Mar College-Dental Program

Superior Health Plan
Driscoll Health Plan
Maximus Health Plans
United Health Plan
DentaQuest
South Coastal Area Health Education Center
Education Service Center
Corpus Christi Health Department
Driscoll Children's Hospital
DSHS
Nueces County Community Action Agency in compliance with the Head Start Performance Standards has identified community partners who can work with Head Start and contribute services to the program. These partnerships can also be reciprocal in that Head Start can also provide a service or benefit to these partners. Since there are only so many dollars available, NCCAA must form partnerships with others in the community that can deliver some services we need, plus provide the programs the community needs. Generally, a MOU does not require payment or financial obligation like contracts. One partner delivers a service while the other partner provides the client base. Both parties are meeting a need and providing services.

Nueces County Community Action Agency has established an MOU with the organizations seen below:

Administrative (11):

Nueces County, City of Corpus Christi, Flour Bluff ISD, Robstown ISD, Promesa College Prep of Corpus Christi, MERCED Housing of Texas, Corpus Christi Housing Authority, Calallen ISD, Workforce Solutions of the Coastal Bend, AARP, and Del Mar College

Disabilities (10):

Tuloso Midway ISD, Corpus Christi ISD, Flour Bluff ISD, Robstown ISD, West Oso ISD, Calallen ISD, CACOST Project Niños, Early Childhood Intervention Program, The Deaf and Hard of Hearing Center, Del Mar College/Occupational Therapy Assistant Program

Education (2):

ESC 2-Texas School Readiness Project, Del Mar College

Family and Community Partnerships (9):

Consumer Credit Counseling Service of South Texas, Robstown Housing Authority, South Texas Family Planning & Health Corporation, Texas Department of Family and Protective Services, Foster Grandparent Program, Corpus Christi Public Libraries, Women's Shelter of South Texas (The Purple Door), Timon's Ministries, Family Counseling Service

Health (5):

TAMUCC Nursing Program, Superior Health Plan, Driscoll Health Plan, STVT, Amistad Community Health Center, South Coastal Area Health Education Center
Community Services

Our Community Service programs include:

- Case Management
- Tuition Assistance
- Affordable Housing
- Utility Assistance
- Weatherization
- Home Preservation and Modification
- Information and Referral Resources
- Notary Services

The Comprehensive Energy Assistance Program (CEAP) is a utility assistance program designed to assist low income households in reducing home energy burdens and to provide consumers with education incorporating best practices in conserving energy in their home.

CEAP funds: $2,023,048
- Individuals: 2,234
- Households: 1,362

CEAP ARP funds: $1,246,769
- Individuals: 473
- Households: 307

20INCCAA Annual Report 2021-2022
The goal of the Community Services Block Grant (CSBG) is the reduction of poverty, the revitalization of low-income communities and the empowerment of low-income families and individuals to become fully self-sufficient. The Community Services Block Grant is designed to help low-income individuals and families: secure and retain meaningful employment; attain an adequate education; improve the use of available income, obtain adequate housing, obtain emergency assistance, including health and nutrition services; remove obstacles which block the achievement of self-sufficiency; and achieve greater participation in the affairs of the community.
The Low Income Home Energy Assistance Program (LIHEAP) helps keep families safe and healthy through initiatives that assist families with energy costs. LIHEAP provides federally funded assistance to reduce the costs associated with home energy bills, energy crises, weatherization, and minor energy-related home repairs. LIHEAP can help you stay warm in the winter and cool in the summer through programs that reduce the risk of health and safety problems that arise from unsafe heating and cooling situations and practices.

LIHEAP funds: $246,096
79 Houses Completed

The U.S. Department of Energy (DOE) Weatherization Assistance Program (WAP) reduces energy costs for low-income households by increasing the energy efficiency of their homes, while ensuring their health and safety. Through weatherization improvements and upgrades, these households save on average $372 or more every year according to a national evaluation of the program.

DOE WAP funds: $125,470
- Weather stripping
- Caulking of windows and doors
- Patching Holes
- Insulation of walls and ceilings
- Appliance testing and replacing
- Replacing/Repairing HVAC systems
- Other minor home modifications

25 Houses Completed

Community Services

46 Individuals served

180 Individuals served
AFFORDABLE HOUSING

19 LOW-INCOME RENTAL UNITS

- Two homes in Robstown
- Two apartment units at Staples Street
- Eleven apartment units at Houston Street
- Four apartment units at Crestbrook Crt.

Working on building additional affordable housing units for the community

WE WOULD LIKE TO THANK OUR PARTICIPATING PARTNERS

Ambit Energy  
Tri-Eagle Energy  
TXU Energy  
Direct Energy  
Frontier Utilities  
Green Mountain Energy  
Reliant Energy  
Stream Energy  
NEC COOP Energy  
Nueces Electric Cooperative  
POGO Energy, LLC  
Robstown Utilities Systems  
Value Based Brands (4Change Energy Company)  
Value Based Brands (Express Energy Company)  
Value Based Brands (Veteran Energy Company)  

Nueces County Water Control & Imp. No.4  
City of Agua Dulce  
Nueces County Water Control and Imp. No. 5  
Nueces County Water Control and Imp. No. 3  
City of Driscoll  
City of Bishop Water Dept.  
CC Util-Assist  
Del Mar  
Texas Book Store  
STVT  
Scrubs N More  
Neighborworks America  
City Of Corpus Christi HOME
<table>
<thead>
<tr>
<th>Program</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office of Head Start</td>
<td>$12,667,944</td>
</tr>
<tr>
<td>Comprehensive Energy Assistance Program (CEAP)</td>
<td>$2,608,462</td>
</tr>
<tr>
<td>Child Care Food Program (USDA)</td>
<td>$775,501</td>
</tr>
<tr>
<td>Community Service Block Grant (CSBG)</td>
<td>$808,674</td>
</tr>
<tr>
<td>Low-Income Energy Assistance Program (LIHEAP)</td>
<td>$221,893</td>
</tr>
<tr>
<td>DOE Weatherization Assistance</td>
<td>$150,089</td>
</tr>
<tr>
<td>NeighborWorks® America</td>
<td>$175,000</td>
</tr>
<tr>
<td>Other Awards</td>
<td>$150,000</td>
</tr>
<tr>
<td>In-Kind</td>
<td>$3,166,986</td>
</tr>
</tbody>
</table>
NCCAA Employees
We Are Family

Kids of the Neighborhood staff

CONGRATULATIONS!
“EXCELLENCE IN SAFETY” AWARD RECIPIENT

Nueces County Community Action Agency

28|NCCAA Annual Report 2021-2022
# Community Action Service Centers

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Corpus Christi</td>
<td>1006 22nd St. 78405</td>
</tr>
<tr>
<td>Rural Services Center</td>
<td>801 E. Main, Robstown, TX 78380</td>
</tr>
</tbody>
</table>

# Birth-to-Five Head Start Centers 2021/2022

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Austin</td>
<td>550 Guatemozin St., Corpus Christi, TX 78404</td>
</tr>
<tr>
<td>Centro de Niño's</td>
<td>1838 Frio, Corpus Christi, TX 78416</td>
</tr>
<tr>
<td>Cliff Maus</td>
<td>1402 West Point, Corpus Christi, TX 78416</td>
</tr>
<tr>
<td>Gulfway</td>
<td>5805 #2 Williams, Corpus Christi, TX 78412</td>
</tr>
<tr>
<td>Kids of the Neighborhood</td>
<td>126 Watson, Corpus Christi, TX 78415</td>
</tr>
<tr>
<td>La Armada</td>
<td>3750 South Port, Corpus Christi, TX 78415</td>
</tr>
<tr>
<td>Little Hornet</td>
<td>406 Glenoak, Corpus Christi, TX 78418</td>
</tr>
<tr>
<td>Los Pequeños</td>
<td>2801 Morris St., Corpus Christi, TX 78405</td>
</tr>
<tr>
<td>Navarro</td>
<td>120 N. 19th, Corpus Christi, TX 78404</td>
</tr>
<tr>
<td>Navigation</td>
<td>901 Navigation, Corpus Christi, TX 78405</td>
</tr>
<tr>
<td>Northwest</td>
<td>3901 Cliff Crenshaw, Corpus Christi, TX 78410</td>
</tr>
<tr>
<td>Riversquare</td>
<td>10342 River Run Blvd., Corpus Christi, TX 78410</td>
</tr>
<tr>
<td>Salazar</td>
<td>400 W. Ligustrum St., Robstown, TX 78380</td>
</tr>
<tr>
<td>Spirit of Hope</td>
<td>442 Mohawk St., Corpus Christi, TX 78405</td>
</tr>
</tbody>
</table>

# Central Office

101 South Padre Island Dr., Corpus Christi. TX 78405
OUR MISSION
NCCAA works with partners to apply comprehensive strategies to eliminate the causes of poverty for people of Nueces County.

OUR PLEDGE
We Promise to provide you with Courtesy, Dignity, Respect and Confidentiality in the delivery of services.

Visit us at: nccaatx.org and on Facebook